

FAQ: UAW TRUST HRA BENEFIT—Webinar Inquiries

WEBINAR/TELECONFERENCE

Q: How long will the session last?

A: Each live webinar/teleconference session will last approximately 2 hours with a Q&A session.

Q: What will I learn during the session?

A: You will learn about your new Trust Health Reimbursement Arrangement (HRA) benefit. The session will provide general information about the benefit as well as instructions and tips to guide you through using your HRA.

Q: Will a replay of the presentation be available after?

A: A recording of the video presentation will be available online after May 19. You will be able to access it at uawtrustevents.com.

Q: Can my <daughter, son, neighbor, caregiver> attend the session on my behalf?

A: Yes. These sessions are a time for you to learn about your new HRA benefit and anyone you feel is important to attend can do so.

BENEFIT/MATERIALS

Q: How can I get the information that was shared during the session? Will I receive a mailed packet including the information?

A: You should have recently received a “Welcome to your Trust HRA benefit” brochure. This brochure provided general information about the benefit, instructions on how to use it, and details on how it works with the OTC benefit. The Trust has also set up a website, uawtrust.org/hrabenefit, that offers additional information and video tutorials on the new benefit.

Q: What do I do if I want to make changes to my benefits through the Trust?

A: The information presented during the session is informational and intended to help you understand your new HRA benefit. If you have specific questions on your health plan options, contact Retiree Health Care Connect (RHCC) at 866-637-7555 Monday through Friday, 8:30 a.m. – 4:30 p.m. (EST).